

# GOTO Copenhagen 2022

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# Serverlesspresso: Building a Scalable, Event-Driven Application

Julian Wood Senior Developer Advocate AWS Serverless



# serverlesspresso





# serverlesspresso

An event driven coffee ordering app built with serverless architecture



#### **About** me

#### **Julian Wood**

Senior Developer Advocate – AWS Serverless
Recovering server"more" infrastructure engineer
Enterprises and startups
You can't scare me, I have twin girls!

@julian\_wood

From Cape Town via London



## What is Serverlesspresso?

Serverlesspresso is a coffee ordering app built with serverless architecture:

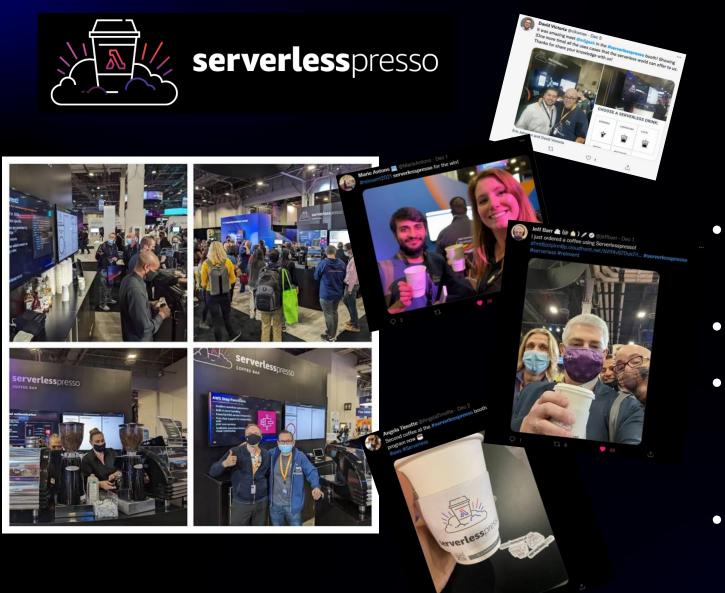
- 1. Place an order on your mobile device.
- 2. The order appears on the monitor and the barista's tablet app.
- 3. You get a notification when the drink is ready.





serverlesspresso

Try it out! Go to: <a href="https://s12d.com/coffee">https://s12d.com/coffee</a>



- 1,920 drinks in re:Invent 2021
- 71 drinks per hour
- Appeared at AWS Summits, EDA Day, GOTO, and others
- Averages 1,000 drinks per day







#### AWS global infrastructure

26 GEOGRAPHICAL REGIONS, 84 AVAILABILITY ZONES, 310+ POPS

#### Region & number of Availability Zones (AZs)

GovCloud (U.S.)

U.S.-East (3), US-West (3)

U.S. West

Oregon (4)

Northern California (3)

U.S. East

N. Virginia (6), Ohio (3)

Canada

Central (3)

South America São Paulo (3)

**Africa** 

Cape Town (3)

Europe

Frankfurt (3), Paris (3), Ireland (3), Stockholm (3),

London (3), Milan (3)

Middle East

Bahrain (3)

**Asia Pacific** 

Singapore (3), Sydney (3), Jakarta (3),

Tokyo (4), Osaka (3)

Seoul (4), Mumbai (3), Hong Kong (3)

China

Beijing (2), Ningxia (3)

**Announced Regions** 

8 Regions and 24 AZs in Australia, Canada, India, Israel, Australia, Switzerland, Spain, and United Arab Emirates (UAE)





## What is serverless?



#### What is serverless?



No infrastructure provisioning, no management



Automatic scaling

Pay for value



Highly available and secure





#### Serverless means:



Greater agility

Less operations

More product focus

Faster time to market

Cost that grows with your business

Serverless means:



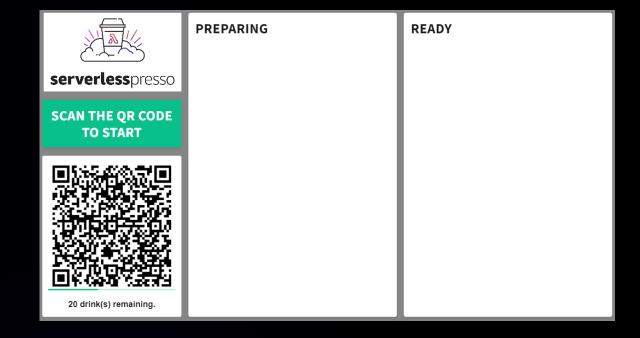
# serverlesspresso



## The Display Web App

VUE.JS APPS HOSTED WITH AWS AMPLIFY CONSOLE

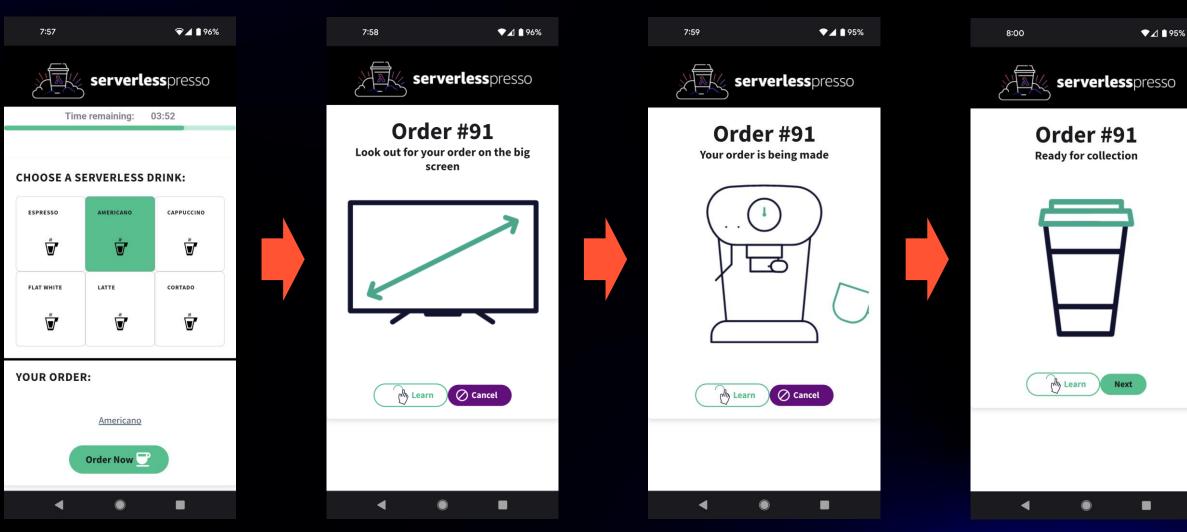
- Shows new barcode every 5 mins
- Receives order status updates
- Listens for store open/close events





## The Ordering Web App

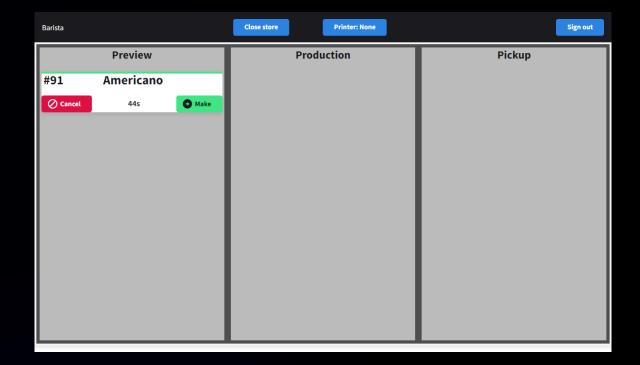
VUE.JS APPS HOSTED WITH AWS AMPLIFY CONSOLE



#### The Barista Web App

VUE.JS APPS HOSTED WITH AWS AMPLIFY CONSOLE

- Shows incoming orders
- Allows baristas to pick up incoming orders
- Enables order completion or cancellation
- Enables store open/close events
- Prints tickets



#### **AWS Serverless services used**





Amazon API Gateway



Amazon DynamoDB



Amazon EventBridge



AWS Step Functions



AWS <u>Io</u>T Core



AWS Lambda



# High level architecture



#### Guidelines we used

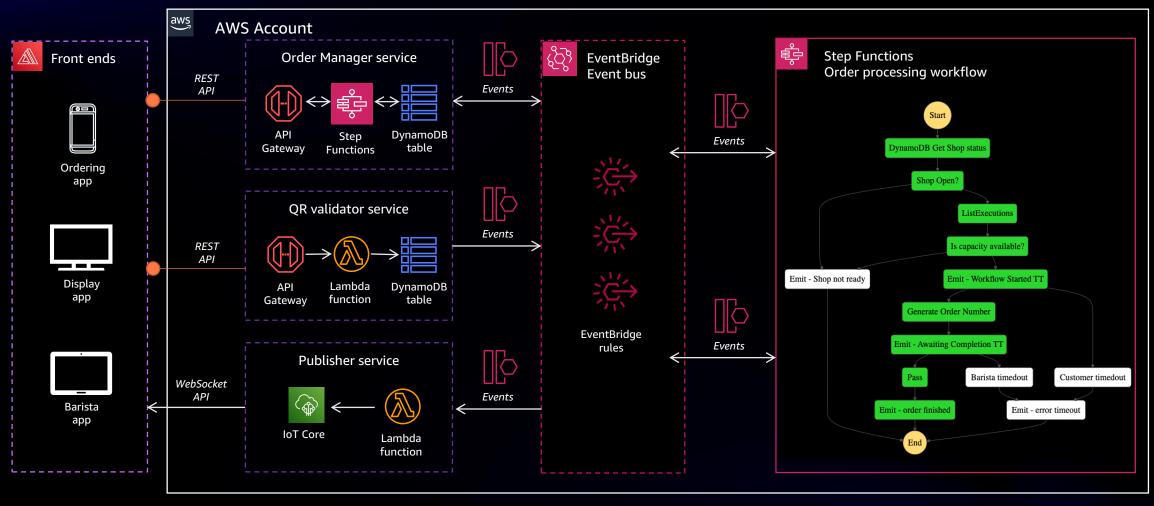
#### **Architecture goals:**

- Minimal code
- Extensibility
- Scalability
- Cost efficiency

#### **Tenets:**

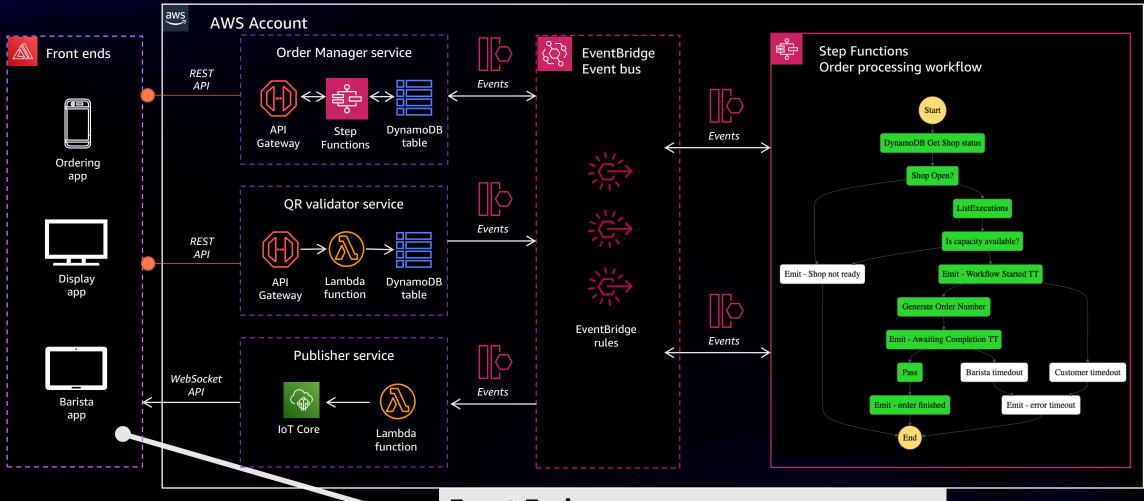
- Each team member responsible for one component
- No implementation sharing
- Each microservice has API/events – no data sharing





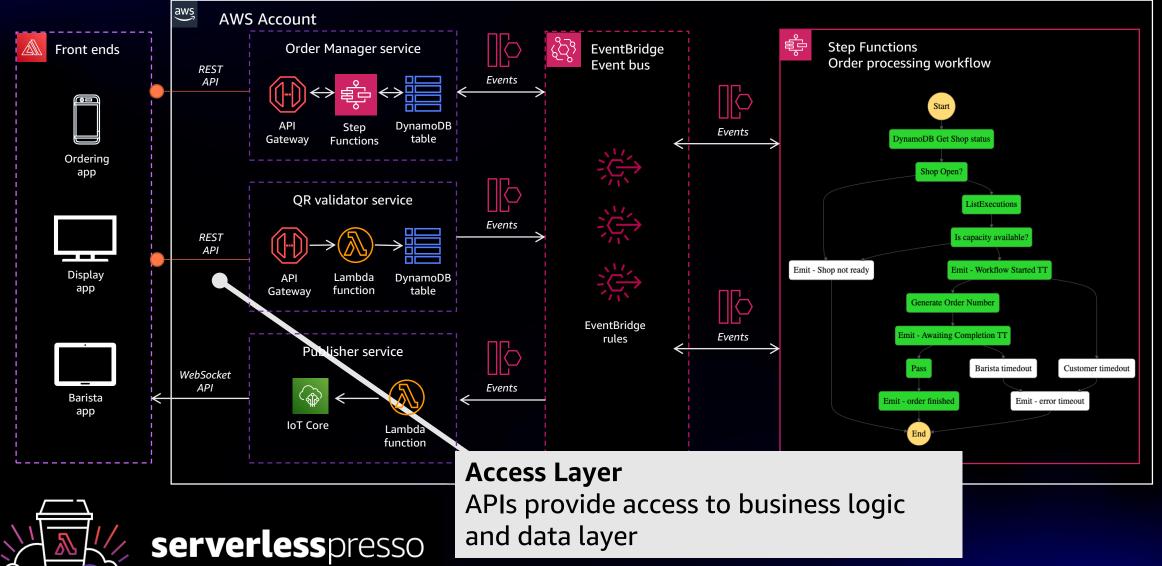


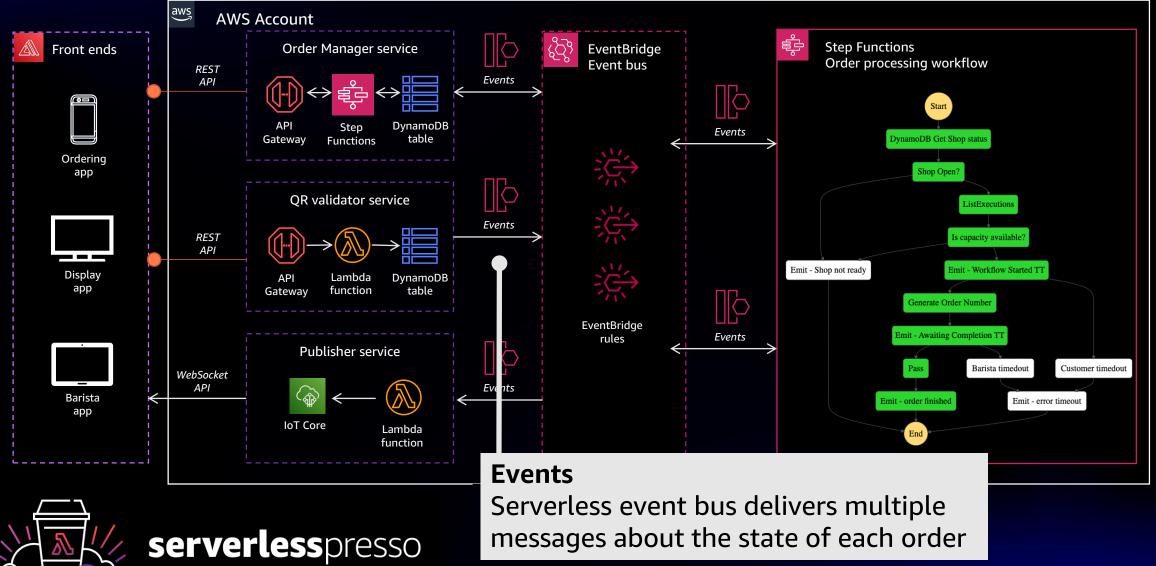
**serverless**presso

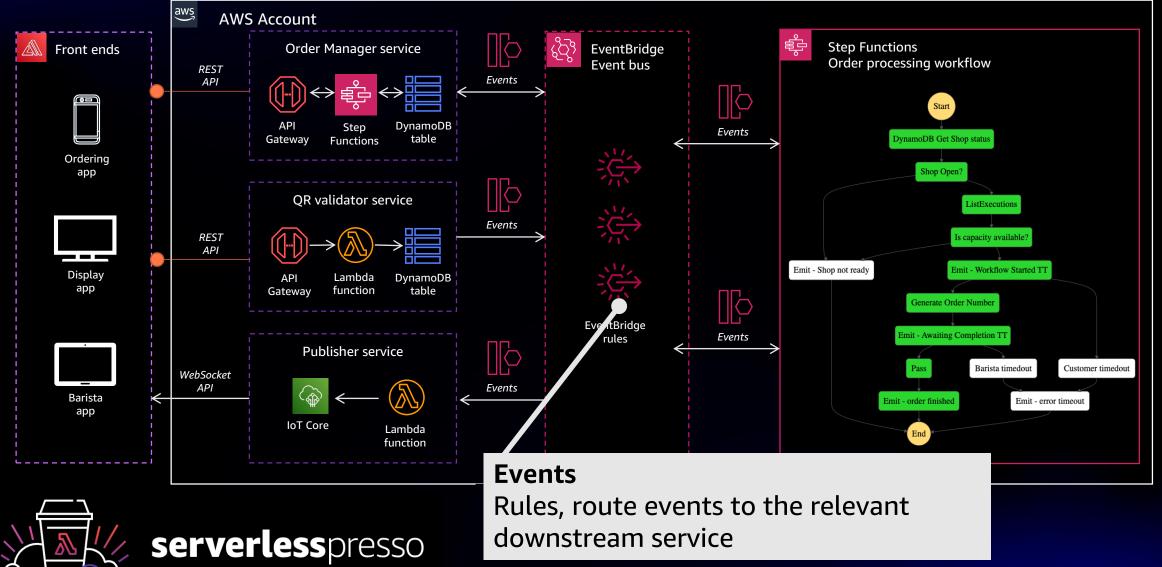


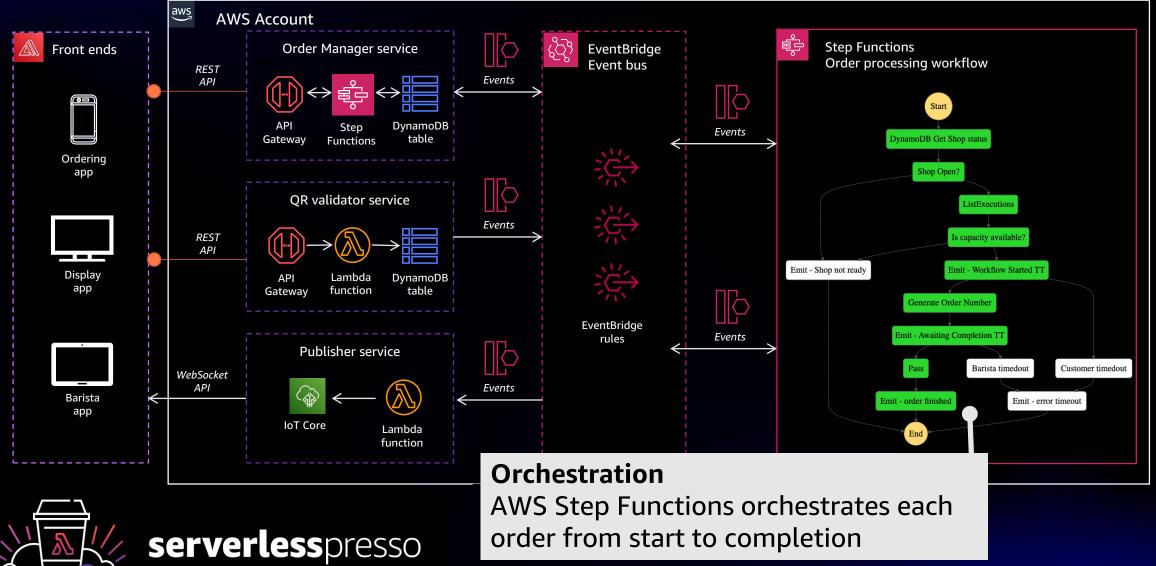
serverlesspresso

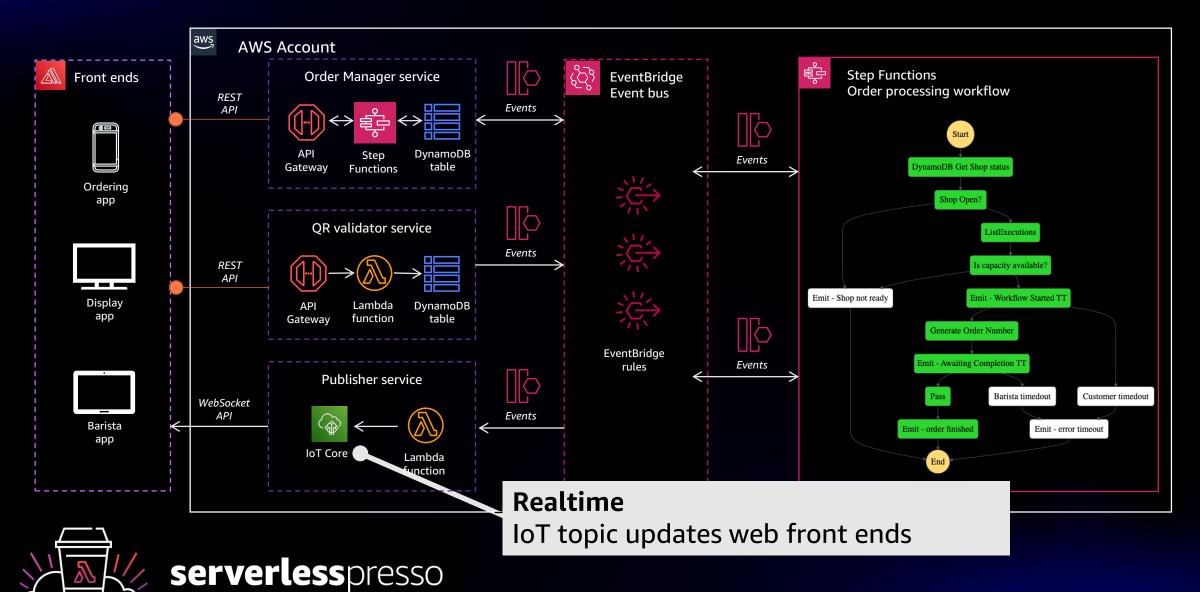
Front Ends
3 web apps hosted on Amazon S3











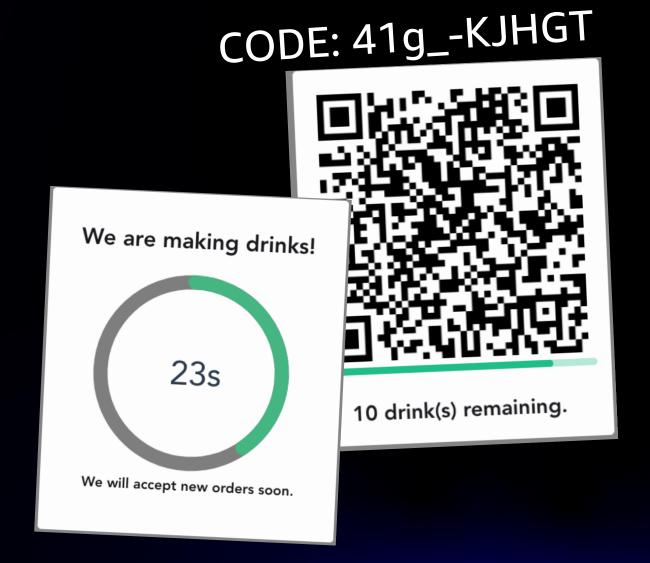
## QR validator service

Throttles the queue to 10 drinks every 5 minutes and prevents unauthorized orders



## **QR** code generation

- A new QR code every 5 minutes.
- Valid for 10 scans.
- Hidden once all scans are "used".





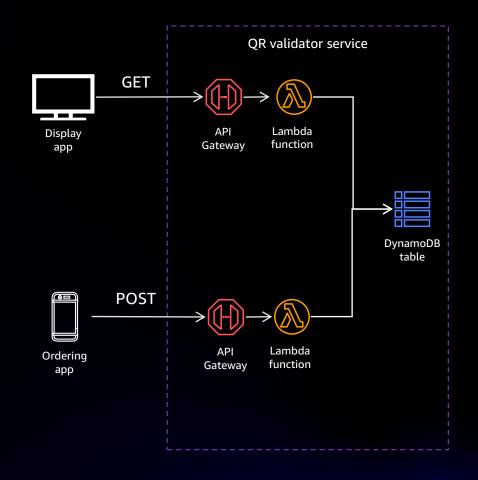
#### **QR** code generation

#### Generate

 The display app makes a request to generate the QR code and store the ID in DynamoDB.

#### Validate

 The Ordering app, makes a POST request to validate the QR code and ID





## Token bucket system

When a valid QR is scanned, it decrements the *Available tokens* number and emits an event that triggers the order processor workflow.

PK	Available tokens	End_ts	Last_code	Last_id	Start_ts
1234423	10	1645200599999	41gKJHGT	1234423	1645200300000
1234123	8	1645628399999	6KJHFJ5Lh	1234123	1645628100000
5412322	1	1645449599999	91HHFFJHF	5412322	1645449300000
3435657	2	1645435199999	OCZomT756	3435657	1645434900000

DynamoDB validator-table



# Order Processor service

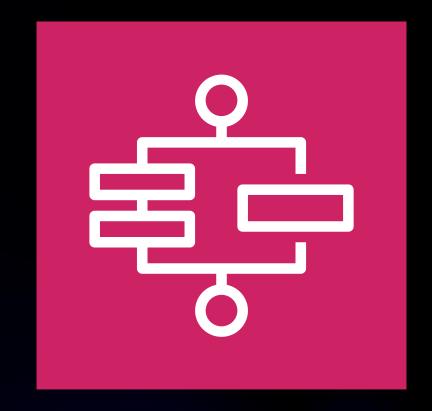
Orchestrates each order from start to completion



## **AWS Step Functions**

FULLY MANAGED STATE MACHINES ON AWS

- Resilient workflow automation
- Built-in error handling
- Powerful AWS service integration
- First-class support for integrating with your own services
- Auditable execution history and visual monitoring



#### Define the workflow...

DEFINE ALL THE STEPS IN MAKING A DRINK

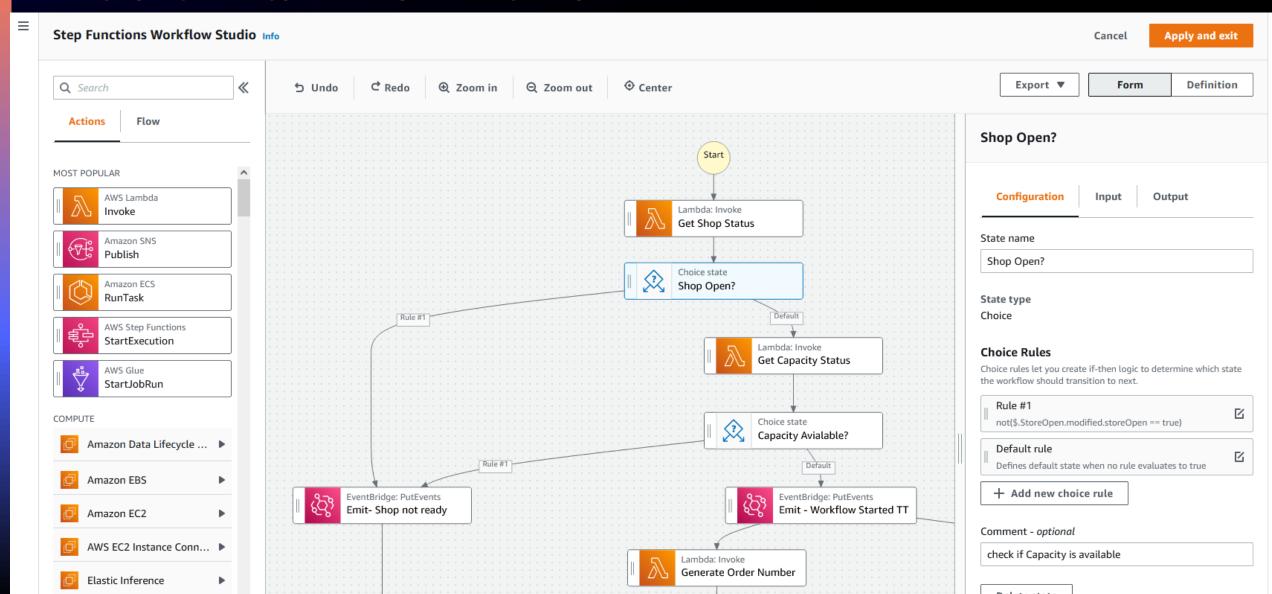
#### Process for making a drink

- 1) Check the store is open
- 2) Get barísta capacíty
- 3) Wait for the customer order cancel if > 5 mins
- 4) Generate an order number
- 5) Wait for barista to make drink cancel if > 15 mins
- 6) Also handle cancelation by customer or barista



## ... then design visually with Workflow Studio

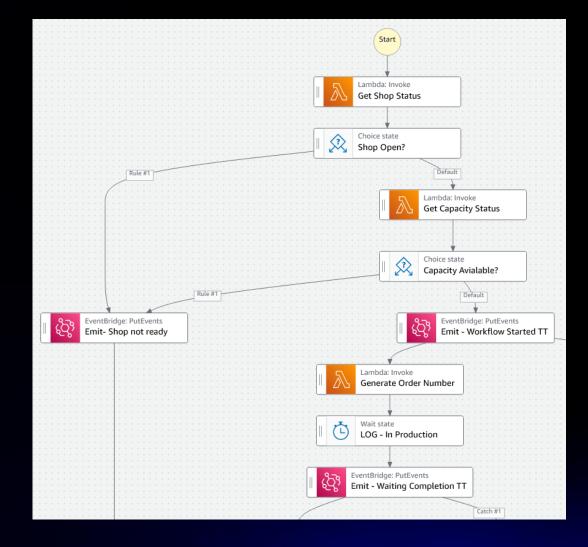
REPLACE SPAGHETTI CODE WITH STATE MACHINES



#### Managing each coffee's journey

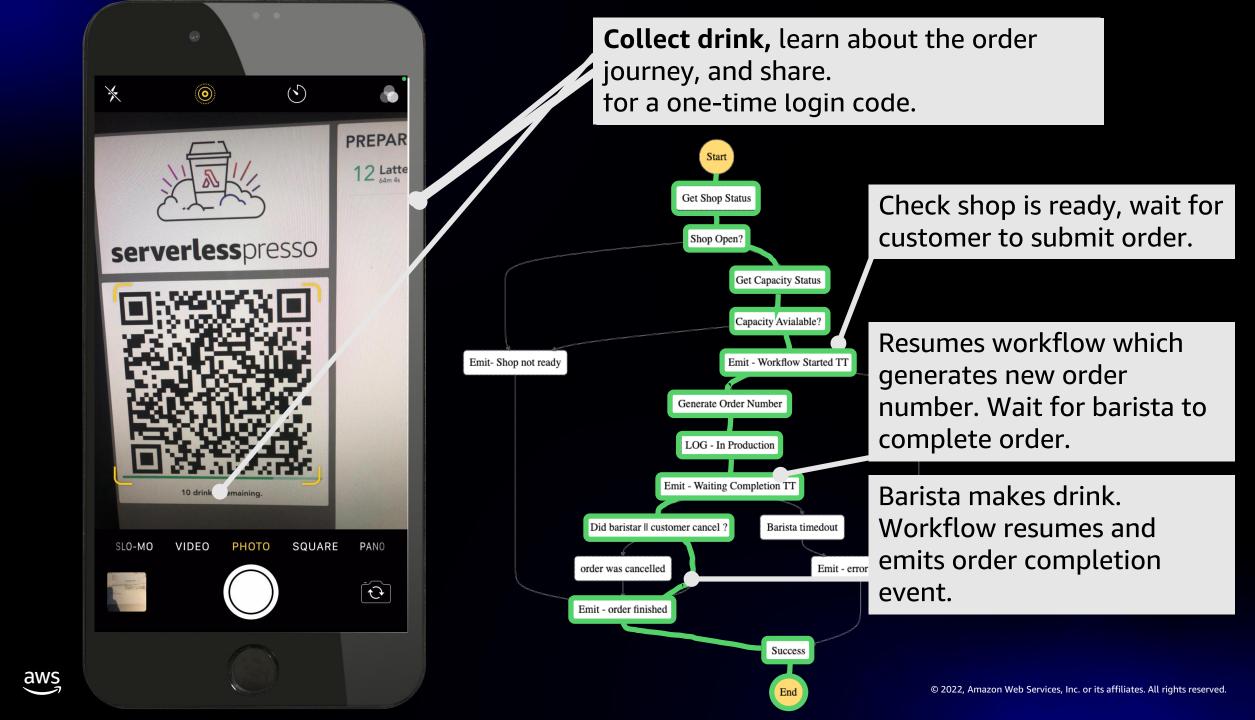
USING AWS STEP FUNCTIONS TO MANAGE EACH WORKFLOW EXECUTION

- Workflow ensures store is open and baristas have capacity
- Allows customer 5 minutes to order before timing out / cancelling
- Allows barista 15 minutes to make before timing out / cancelling
- Uses Lambda functions for custom logic; uses direct service integrations otherwise





**serverless**presso



## Order Manager service

Handles order persistence to DynamoDB



#### Order table

Each order is persisted to a DynamoDB table.
The entry is updated at various stages of the order lifecycle.

PK	SK	TS	UID	OrderNo	TaskToken	OrderState	DrinkOrder
Orders	2	1645726 346199	1	10	AAAAKgAAAAIAAAAAAAAA Alp4um0gPw/FO3rqpCDvlE AL+l/h+	COMPLETED	{"userId":"1","drink":"Cappuccino","modifiers":[], "icon":"barista-icons_cappuccino-alternative"}

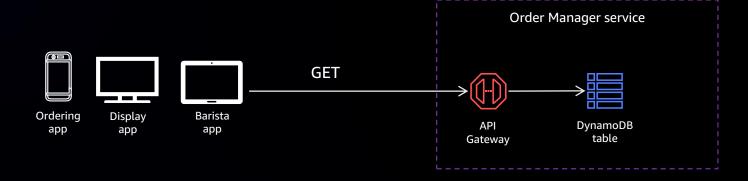


#### **API Gateway to DynamoDB**

/myOrders - GET
/orders - GET
/orders/{id} - GET

Front end applications query *Order* table directly from API Gateway.

Velocity mapping templates modify the incoming request.



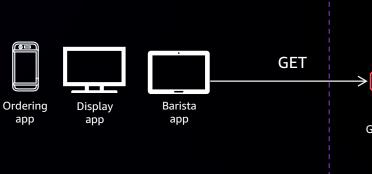
```
#set($subFromJWT = $context.authorizer.claims.sub)

{
    "TableName": "serverlesspresso-order-table",
    "IndexName": "GSI-userId",
    "KeyConditionExpression": "#USERID = :USERID",
    "ExpressionAttributeNames": {
        "#USERID": "USERID"
        },
        "ExpressionAttributeValues": {
        ":USERID": {
            "S": "$subFromJWT"
        }
        },
        "ScanIndexForward": true,
        "ProjectionExpression": "PK, SK, orderNumber, robot, drinkOrder, ORDERSTATE, TS"
}
```



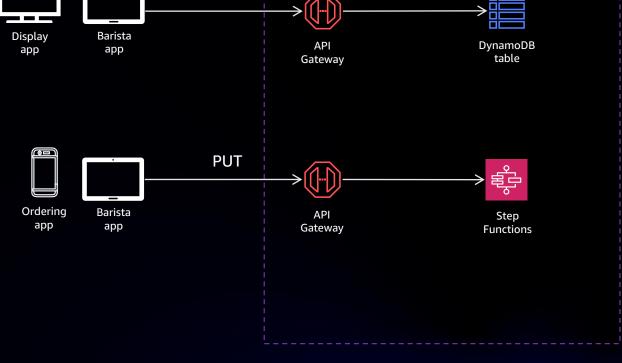
#### **CRUD** operations

/myOrders - GET /orders - GET /orders/{id} - GET



/orders/{id} - PUT

Updates are made to the *Order* table via a PUT request.

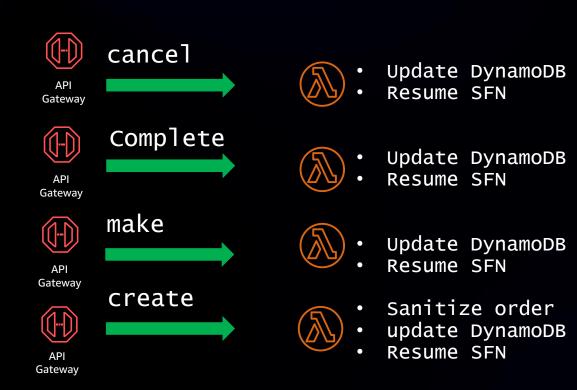


Order Manager service

#### Order Manager service as a Lambda function

Version 1

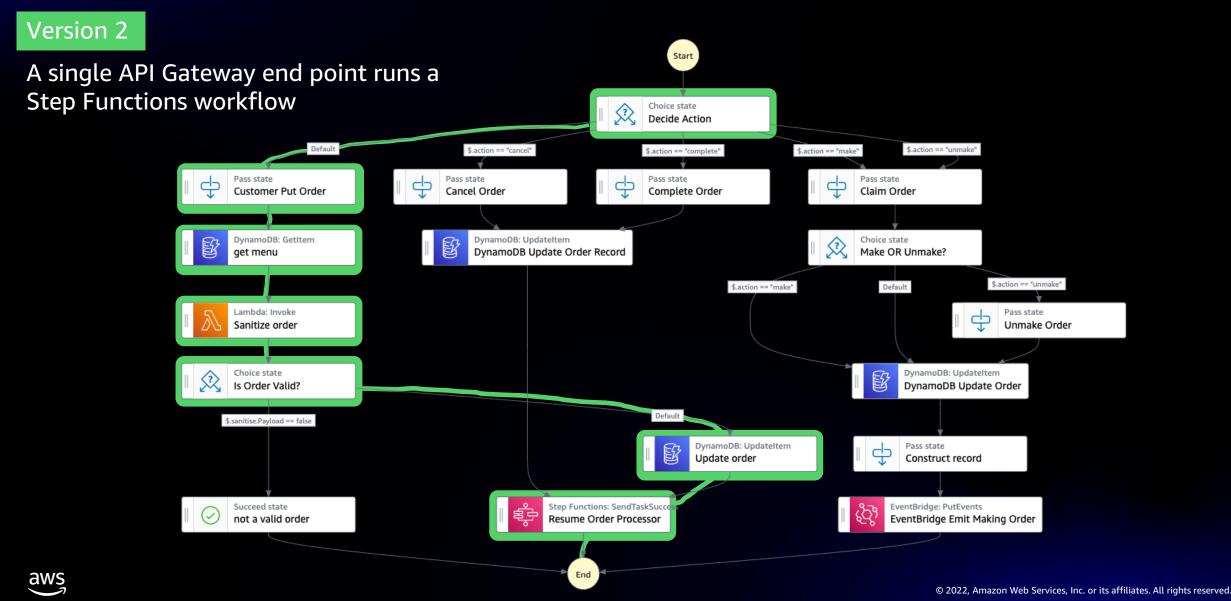
Each operation invokes a Lambda Function



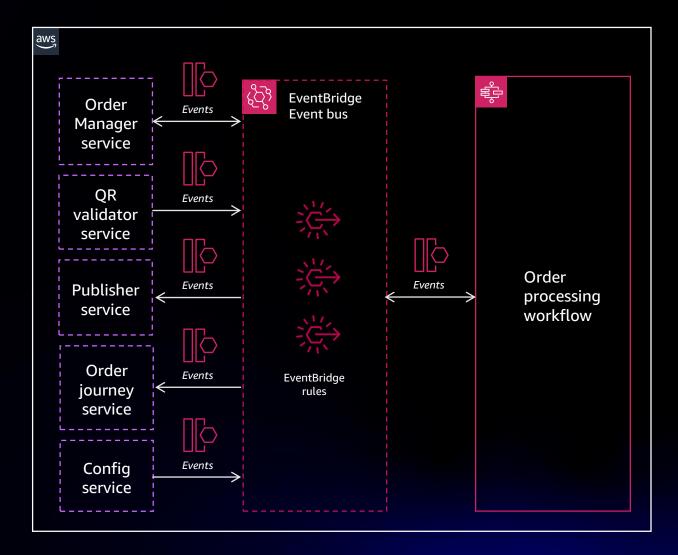
Application grew more complex over time, performing multiple tasks to handle increasingly complex business logic, leading to

- Tightly coupled code base
- Slower release cadence
- Poor discoverability
- Additional complexity

#### Order Manager service as a workflow



# Communicate between micro-services using events





#### What is an event?

#### USING AMAZON EVENTBRIDGE FOR CHOREOGRAPHING MICROSERVICES

- An event is defined in JSON
- "Detail" is application specific
- Envelope attributes are provided by Amazon EventBridge
- Producers create events
- Consumers choose which events to listen to by using rules

```
"version": "0",
"id": "6ac4e27b-1234-1234-1234-5fb02c880319",
"detail-type": "OrderProcessor.OrderStarted",
"source": "awsserverlessda.serverlesspresso",
"account": "123456789012",
"time": "2021-11-28T13:12:30Z",
"region": "us-west-2",
"detail": {
   "userId": "jbesw",
   "orderId": "eYmAfqLD67vlbdUViLe D",
   "drinkOrder": {
     "icon": "barista-icons_cafe-latte",
     "modifiers": [],
     "drink": "Latte"
```



#### Serverlesspresso events

#### 15 EVENTS

- 1. ConfigService.ConfigChanged
- OrderJourney.AllEventsStored
- 3. OrderManager\_MakeOrder
- 4. OrderManager.OrderCancelled
- 5. OrderManager.WaitingCompletion
- 6. OrderProcessor.OrderTimeOut
- 7. OrderProcessor.ShopNotready
- 8. OrderProcessor.WaitingCompletion
- 9. OrderProcessor.WaitingProduction
- 10. OrderProcessor. WorkflowStarted
- 11. QueueService. Order Cancelled
- 12. QueueService. Order Completed
- 13. Validator. New Order
- 14. QueueService. OrderStarted
- 15. Order Manager. Order Completed



### Amazon EventBridge

A serverless event bus service for AWS services, your own applications, and SaaS providers

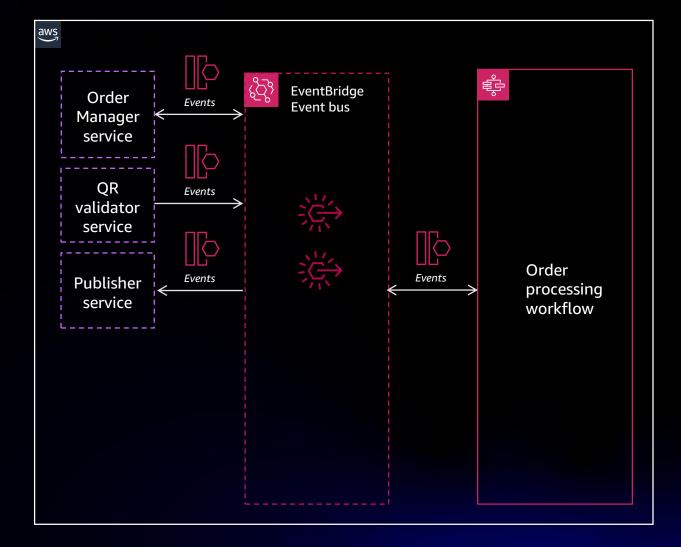
- Serverless—pay only for the events you process
- Simplified scaling avoids increasing costs to sustain and manage resources
- No upfront investments, ongoing licensing, or maintenance costs
- No specialist knowledge needed



#### **Event-driven architectures**

USING AMAZON EVENTBRIDGE FOR CHOREOGRAPHING MICROSERVICES

- Event flow drives the application
- Events choreograph the services, while Step Functions orchestrates the transactions

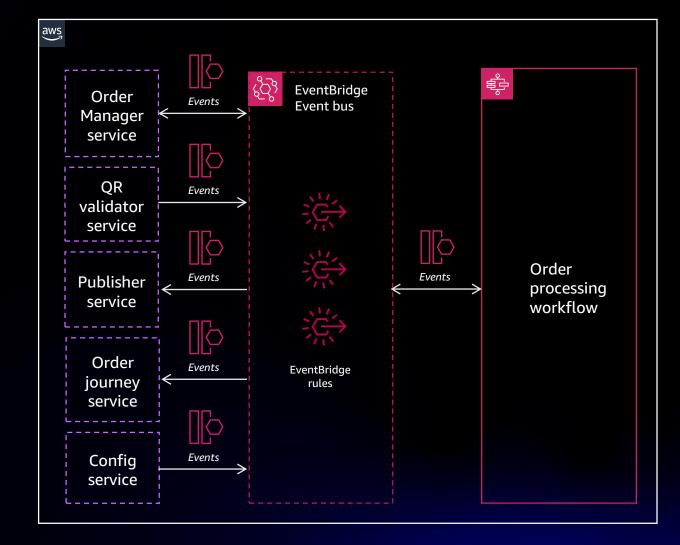




#### **Event-driven architectures**

USING AMAZON EVENTBRIDGE FOR CHOREOGRAPHING MICROSERVICES

- Event flow drives the application
- Events choreograph the services, while Step Functions orchestrates the transactions
- Add new microservices as event consumers without changing existing code
- Microservices emit events independently of consumers



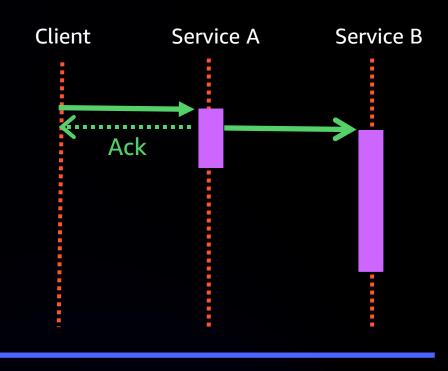


# Handling async responses with real-time updates



## Handling response values and state for asynchronous requests

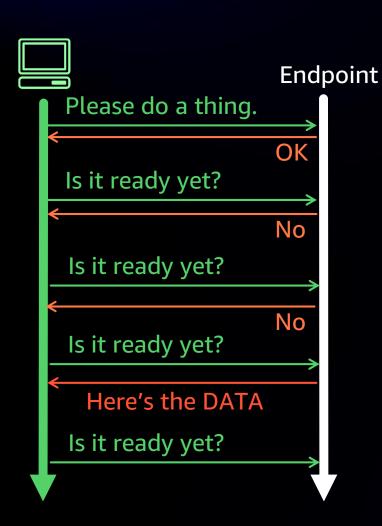
No return path to provide further information beyond the initial acknowledgement



Asynchronous events



#### Tracking an inflight request: Polling



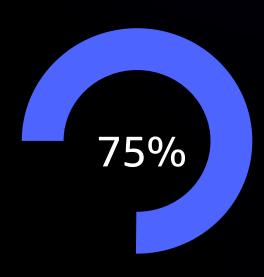
- Initial request returns a tracking identifier
- Create a second API endpoint for the front end to check the status of the request, referencing the tracking ID
- Use DynamoDB or another data store to track the state of the request
- Simple mechanism to implement
- Can create many empty calls
- Delay between availability and front-end notification

#### Tracking an inflight request: WebSocket



- A bidirectional connection between the front end client and the backend service
- Your backend services can continue to send data back to the client by using a WebSocket connection
- Closer to real time
- Reduces the number of messages between the client and backend system
- Often more complex to implement

Web applications often require partial information:



Completion percentages



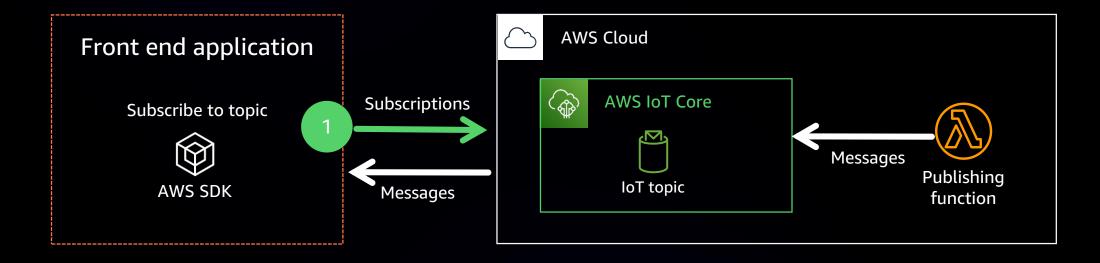




Continuous data changes



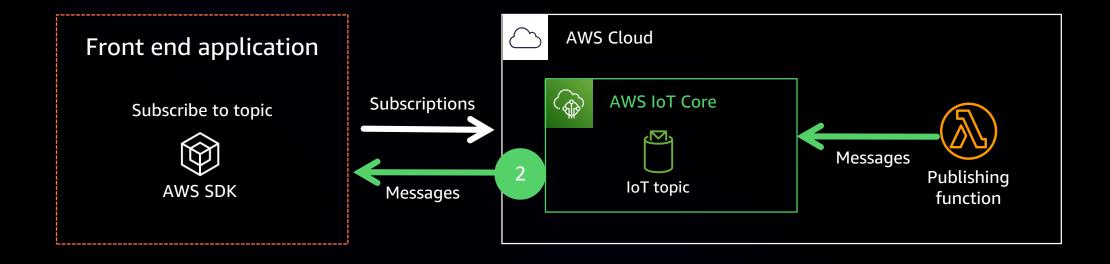
Front end application uses pub-sub to "listen" for event updates



Front end uses AWS SDK to subscribe to a topic based on user's unique user ID.



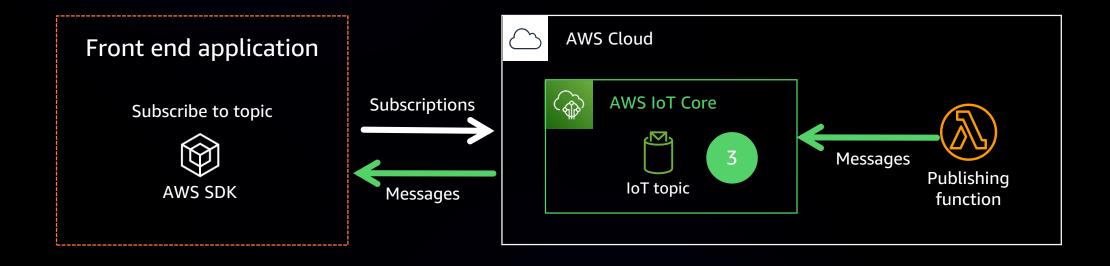
Front end application uses pub-sub to "listen" for event updates



Receives messages published by the backend to this topic.

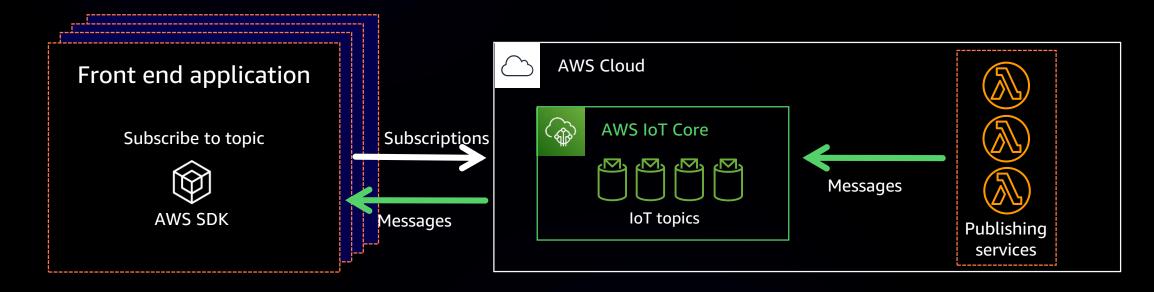


Front end application uses pub-sub to "listen" for event updates



Messages are categorized using topics. Topic names are UTF 8 encoded strings.

Front end application uses pub-sub to "listen" for event updates



The IoT core service manages the WebSocket connection between backend publishers and front-end subscribers.

This enables fanout functionality to thousands front-end devices.



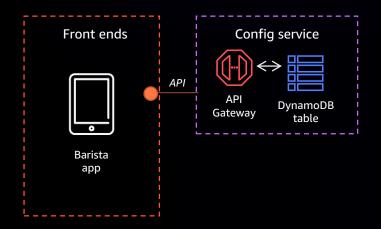
The *IotData* class in the AWS SDK returns a client that uses the MQTT protocol

```
Front End app
mgttClient.on('connect', function () {
     console.log('mqttClient connected')
mgttClient.on('error', function (err) {
     console.log('mqttClient error: ', err)
})
mqttClient.on('message', function (topic, payload) {
     const msg = JSON.parse(payload.toString())
     console.log('IoT msg: ', topic, msg)
```

Once the frontend application establishes the connection, it returns messages, errors, and connection status via callbacks.

## Combining multiple approaches for your front-end application

Many front-end applications can combine synchronous and asynchronous response models.

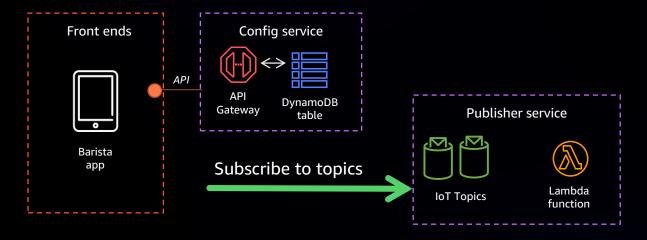


Serverlesspresso sends an initial synchronous request to retrieve the current "state of things."



## Combining multiple approaches for your front-end application

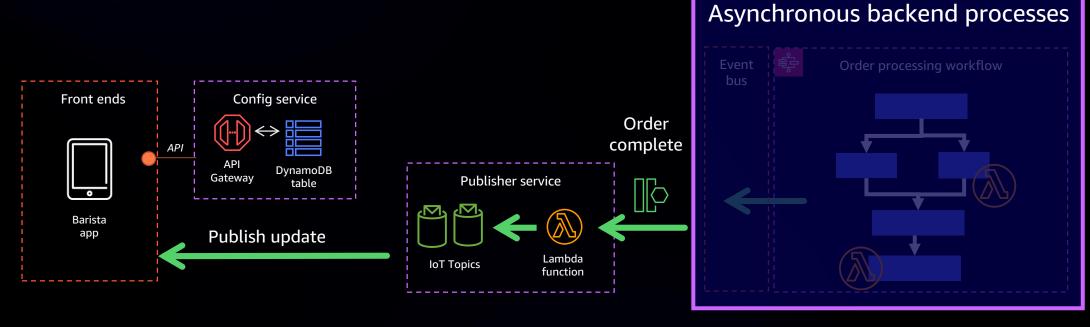
Many front-end applications can combine synchronous and asynchronous response models.



Simultaneously the front end subscribes to global and user-based IoT topics.



## Combining multiple approaches for your front-end application



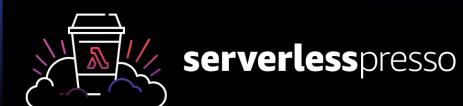
New orders are posted to the application, and processed asynchronously, with updates published to the font end via the IoT topic.



#### What does it cost to run this workload?

We can serve up to 960 drinks to 960 customers every day

Service	Daily cost	With Free Tier
AWS Amplify Console	\$0.28	Free
Amazon API Gateway	\$0.01	Free
Amazon Cognito	\$0.00	Free
Amazon DynamoDB	\$0.01	Free
Amazon EventBridge	\$0.01	Free
AWS IoT Core	\$0.01	Free
AWS Lambda	\$0.01	Free
Amazon SNS (SMS messages)	\$7.98	\$7.98
AWS Step Functions	\$0.29	Free
TOTAL	\$7.98 + \$0.53	\$7.98



Learn about the AWS Free Tier: <a href="https://aws.amazon.com/free">https://aws.amazon.com/free</a>

#### Summary

Microservices: communicate with events; use APIs if outward facing.

For choreography, use an event bus to route events.

For orchestration, use Step Functions to orchestrate resources within a microservice Use IoT Core to maintain open connection for asynchronous responses

Combining orchestration with choreography can create highly extensible, low-code, cost effective workloads.



## serverlesspresso

An event driven coffee ordering app built with serverless architecture



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