

#### GOTO Copenhagen 2017

Conference Oct. 1-3, 2017

# Building a cloud native Connected Cars platform

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ATATA





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#### Me

- Consultancy company for 5 years
  - working with Maersk, CBS, IBM, HP, etc.
- Banking sector for 2 years doing "innovation"
  - Nordea(TouchID/Spam) and Danske Bank(June)
- Now trying my luck in the automotive industry



#### **Connected Cars**

- Connected Cars is funded and owned by Semler Group, the exclusive Danish importer of Audi, Volkswagen, Seat, Skoda, Porsche, Lotus, Bentley and Lamborghini.
- Part of Semler Innovation together with number of other startups focusing on mobility, including Autonomous Mobility that are working with self-driving cars.
- ... And we actually need to make money at some point



Engine issue detected. Please text your autoshop for help.



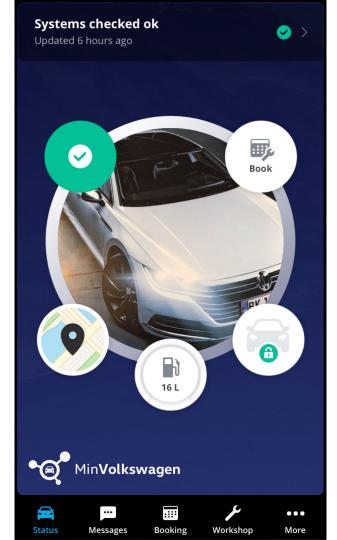
Hi. My car just notified me about an engine issue. Can you help me?

Of course. I see you have a problem with your sparkplugs that we should fix to prevent any further damage.

Alright. Can I schedule an appointment to have it looked at next week?

No problem. How does Monday at 9:00 AM sound?

Perfect. Thank you!





#### **EVENTS**

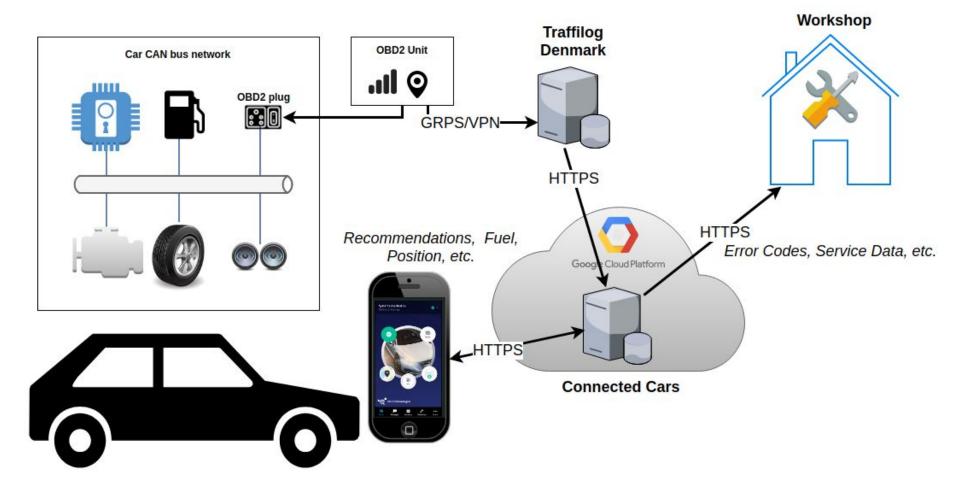
#### Open (9) V

| LAST OCCURRED ∨  | URGENCY | TYPE             | NAME    | COUNT | VIN           |
|------------------|---------|------------------|---------|-------|---------------|
| Today 14:08      |         | Error code       | P157000 | 4     | WVW2223CZHE12 |
| Today 11:46      | •       | Service reminder |         |       | WVW3445CZHE23 |
| Yesterday 21:38  | •       | Error code       | P263000 | 8     | WVW2223CZHE12 |
| 02/03/2017 14:08 | •       | Error code       | P157000 | 12    | WVW1188CBHE87 |
| 02/03/2017 14:08 |         | Error code       | P157000 | 5     | WVW2223CZHE12 |
| 02/03/2017 14:08 | •       | Warning light    | Low oil | 37    | WVW2223CZHE12 |
| 02/03/2017 14:08 | •       | Warning light    | Low oil | 32    | WVW2223CZHE12 |
| 02/03/2017 14:08 | •       | Error code       | P173000 | 1     | WVW2223CZHE12 |
| 02/03/2017 14:08 | •       | Service reminder |         |       | WVW2223CZHE12 |



#### Numbers

- 10,000+ units installed (2018: 100.000+)
- 75+ workshops
- Brands supported
  - Volkswagen
  - Seat (Soon)
  - ŠKODA (Soon)
  - Audi (Soon)











#### The problem

- 250,000 cars = 30+ million raw events per day
- 100+ million data points
  - Error code, Positions, Temperatures, etc.
- Logic heavy recommendations
- Lots of integrations
  - Leasing companies, Fleet management, workshops, insurance, etc.



# Cool new tech, right?

- MongoDB, Cloud Spanner, etc?
- How about Go, Rust, etc?
- Or Vue, Elm, etc?
- MQ/PubSub/Event Sourcing, etc?
- Serverless, Cloud functions/Lamdas, etc?
- •



# Technology stack - Frontend







#### Goals

- Minimum of dev/ops time on infrastructure
- Keep it simple
  - Everything is a container
  - Logging to stdout/stderr as JSON
  - Simple sharding on SQL
- Be able to move cloud provider
- Be able to evolve the platform as we grow
- High security and privacy



### Technology stack - Backend



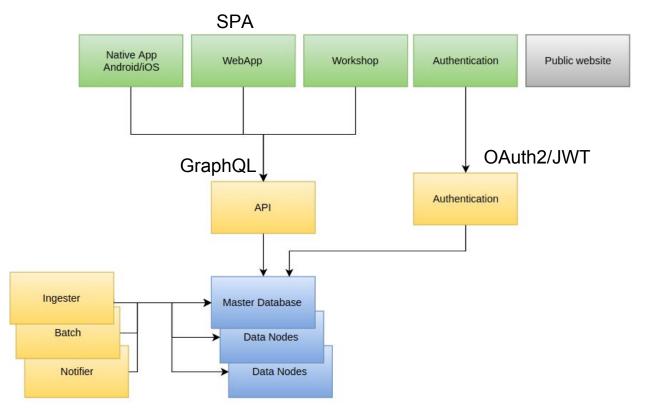








#### Architecture overview



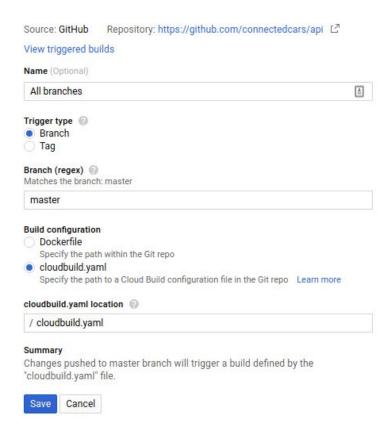


#### Cloud services

- Encrypted Storage (GCP)
- CI/CD (GCP, CircleCI)
- Kubernetes (GCP)
- Logging/Monitoring/Statistics (Slackdriver)
- MySQL (GCP)
- Load balancer/SSL termination/DNS (GCP)
- Mail (MailGun)
- Source code/Issue tracking (Github)
- SMS (SMSGateway)
- Support (Intercom)



# Google Cloud Builder(1)



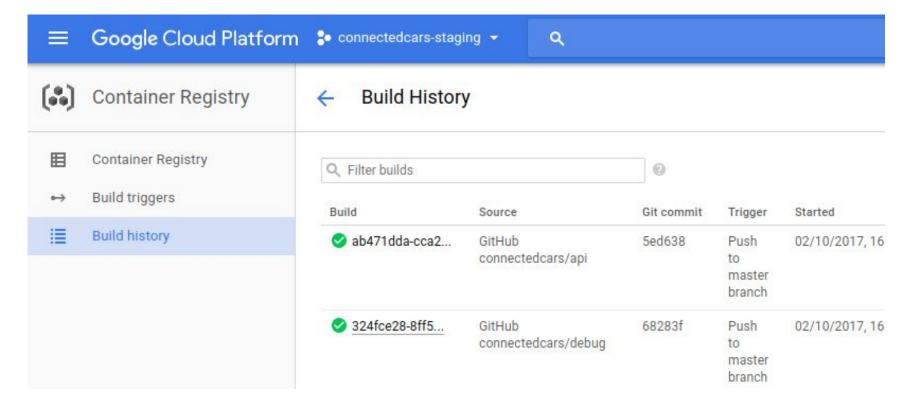


# Google Cloud Builder(2)

```
steps:
    name: 'gcr.io/cloud-builders/npm:current'
    args: ['install']
    name: 'gcr.io/cloud-builders/npm:current'
    args: ['test']
    name: 'gcr.io/cloud-builders/docker'
    args: ['build', '-t', 'gcr.io/$PROJECT_ID/api:$COMMIT_SHA', '-t', 'gcr.io/$PROJECT_ID/api:latest', '.']
images: ['gcr.io/$PROJECT_ID/api:$COMMIT_SHA', 'gcr.io/$PROJECT_ID/api:latest']
```



# Google Cloud Builder(3)



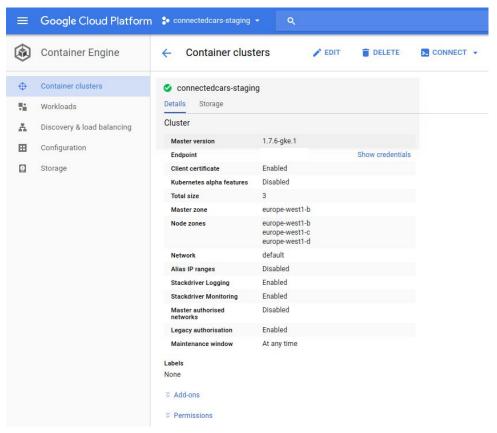


# Google Container Engine(1)

- Managed master node
- Integrated logging to Slackdriver
- Automatic upgrades
- Automatic node repair
- Autoscale of nodes

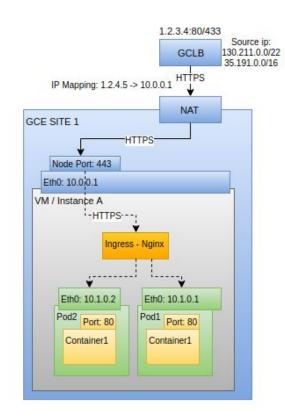


# Google Container Engine (2)





# Google Container Engine (3)



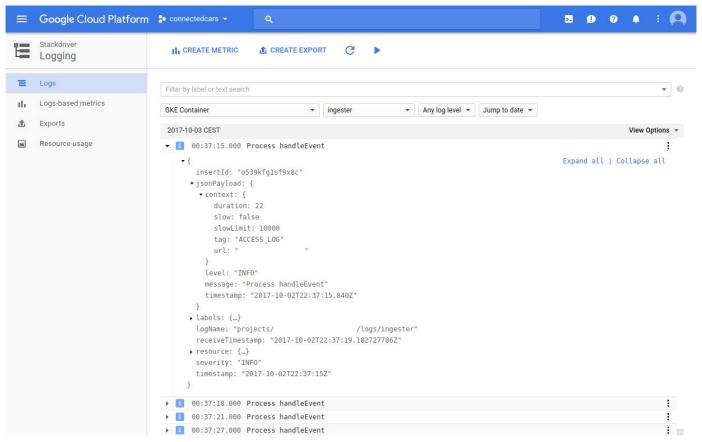


# Google Load balancer/DNS

- Can use static global IP (unlike AWS)
- Has built-in CDN layer
- Integrates with Slackdriver for logging
- DNS is DNS
  - Latency based routing is handled at IP level



### Stackdriver (1)

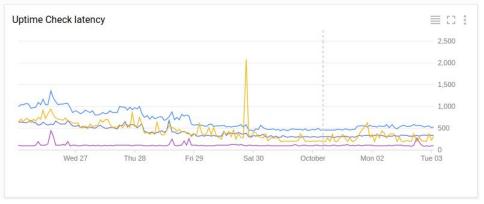




# Stackdriver (2)

Sep 26, 12:44 am - Oct 3, 12:44 am [UTC +0200]





#### Conditions

#### More than 1 500 error a minute for 5 minutes

Violates when: logging.googleapis.com/user/gclb\_500\_errors-connectedcars-production is above a threshold of 0.1 for greater than 5 minutes

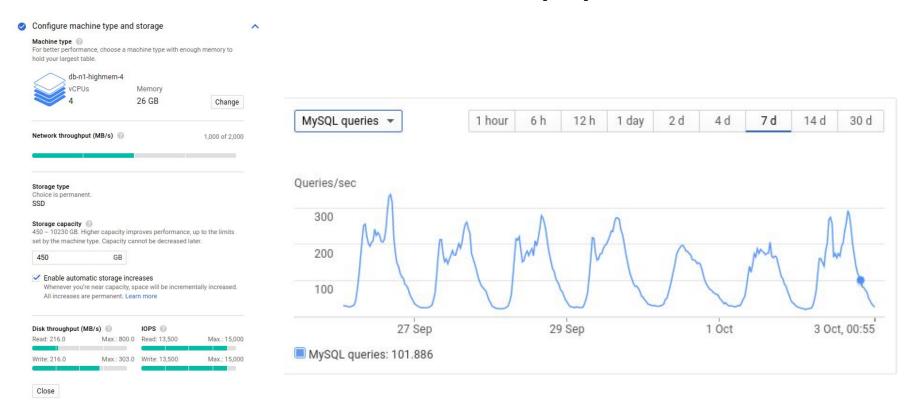


# Cloud SQL (1)

- Managed mySQL/PostgreSQL
- 7 days automated backup
- Managed failover replicas/read slaves
- Automated upgrades
- Easy scaling



# Cloud SQL (2)





# Mailgun





### Issues (1)

- Stackdriver Logging
  - Nested JSON makes it block the logging
  - Large message throws logs away (Fixed)
  - Not indexed (Slow for specific searches)
- Cloud support, get what you pay for
  - Being told to update to newest version even if it does not fix the issue
- Better help on github/google cloud slack



# Issues (2)

- Cloud SQL
  - Failover single threaded, can't keep up at load
- Mailgun
  - Hotmail/outlook.com goes to SPAM by default
- Network setup much better than AWS, other services can be a bit less mature



#### Not covered

- Source code/Issue tracking (Github)
- SMS (SMSGateway)
- Support (Intercom)
- Sorry...out of time (I hope)



#### Join us

- React native developer
- Lead Front-end developer
- Full stack developer
- Back-end developer



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#### **Connected Cars:**

https://www.facebook.com/connectedcarsdk

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